

## LIMITED WARRANTY FOR MULTIMEDIA PROJECTORS

1. This limited warranty is offered by MITSUBISHI ELECTRIC SALES CANADA INC. ("MESCA") and applies to Mitsubishi Multimedia Projectors (the "Projector") which have been purchased in Canada in new, unused condition from an authorized dealer or reseller of MESCA. Projectors that have been purchased outside of Canada or from sources within Canada that did not originate from MESCA via authorized dealers or resellers are specifically excluded from this warranty.

2.1. Subject to the terms, conditions and exclusions in this limited warranty, MESCA warrants to the original end-user purchaser at retail (the "Purchaser") of an eligible Projector that should, in MESCA's judgment, the Projector fail to materially perform according to its specifications under normal use by reason of a manufacturing defect in materials or improper workmanship, then MESCA shall repair or replace, at its option, any defective part of the Projector without charge for the part(s) and labour during the period specified in section 2.2 below

2.2. The following table sets forth the period and coverage of MESCA's limited warranty. The limited warranty period commences on the verifiable date of purchase of the Projector by the Purchaser as indicated in the sales invoice or proof of purchase.

PRODUCT	WARRANTY PERIOD (from verifiable purchase date)	COVERAGE
HC900, HD1000, HC1500, HC1600 Home Theatre Projectors (Excluding Light Source Lamp)	1 Year	Parts & Labour
HC3000, HC3800, HC4900, HC5000, HC5500, HC6000, HC6500, HC6800, HC7000 HC9000D Home Theatre Projectors (Excluding Light Source Lamp)	2 Years	Parts & Labour
EX, EW, S, SD, SE & SL Series Business Projectors (Excluding Light Source Lamp)	2 Years	Parts & Labour
X, XD, XL, WD, WL, HL, FL, HD, UD Series Business Projectors (Excluding Light Source Lamp)	3 Years	Parts & Labour
Original Factory Installed Light Source Lamp (for all projectors)	1-Year or 500 hours (whichever comes first)	Parts Only
Replacement Light Source Lamp (for all projectors)	90 Days or 500 hours (whichever comes first)	Parts Only

2.3 To obtain warranty service, the Purchaser must notify MESCA's service center of any alleged defect within the applicable warranty period. All parts used for replacement are warranted for the remainder of the original warranty period only.

3. **PROOF OF PURCHASE DATE IS REQUIRED WHEN REQUESTING WARRANTY SERVICE.** In order to obtain warranty service, the Purchaser must deliver the Projector to MESCA's service center at the address provided below. Shipping expenses are the Purchaser's responsibility. **THE PURCHASER MUST PROVIDE THE SALES INVOICE OR OTHER WRITTEN EVIDENCE ESTABLISHING PROOF AND DATE OF PURCHASE OF THE PROJECTOR.**

4. **THIS WARRANTY DOES NOT COVER** damage to the Projector or its components caused by - modification, alteration, physical abuse or misuse including excessive or continuous operation; exposure to smoke, moisture or unusual physical, environmental or electrical stress; improper installation, operation, or maintenance of the Projector in a manner contrary to the instructions outlined in the user manual; or normal wear and tear of the Projector and its components including without limitation: a) scratches or marks on the surface of the Projector's lens and/or cabinet; b) images burnt in the Projector's optical engine over time; c) normal aging and deterioration of the LCD panels over time due to heavy usage or aged over 4000 hours; d) normal aging and deterioration of consumable parts over time including the light source lamp, filters, color wheels and fuses. This warranty does not cover damage to the projector caused by repair or service to the Projector by anyone other than MESCA's service center; by freight damage; or by any other damage caused by circumstances beyond MESCA's control.

The Purchaser is solely responsible for the proper installation and initial technical adjustments of the Projector, adjustment of user controls, and any required maintenance including periodic cleaning and replacement of the light source lamp. Please consult the operating instructions enclosed with the Projector for information regarding installation, user controls, maintenance and lamp replacement. Also, please note that like all light bulbs, the lamp-life rating is not guaranteed. It is a manufacturer rating for maximum operational duration under specific conditions.

5. **ANY EXPRESS WARRANTY NOT PROVIDED IN THIS LIMITED WARRANTY, AND ANY REMEDY WHICH, BUT FOR THIS DISCLAIMER PARAGRAPH, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW IS HEREBY EXCLUDED AND DISCLAIMED.** BY WAY OF EXAMPLE AND NOT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY DISCLAIMED.

6. **UNDER NO CIRCUMSTANCES SHALL MESCA BE LIABLE TO THE ORIGINAL PURCHASER AT RETAIL OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT, OR OTHERWISE.**

7. Some provinces may not allow a disclaimer of implied warranties, or the exclusion or limitation of incidental, special or consequential damages. Consequently, the disclaimer and limitations set forth in Paragraphs 5 and 6 above may not apply to all original purchasers at retail.

8. This warranty gives specific legal rights and the Purchaser may also have other rights, which may vary in each Province.

9. To obtain warranty service or technical support, please contact: Mitsubishi Electric Sales Canada Inc.  
 Display & Imaging Solutions Division  
 4299 14<sup>th</sup> Avenue, Markham, ON L3R 0J2,  
 Tel: (905) 475-7728 Fax:(905) 475-7958  
 Email: projectors@MitsubishiElectric.ca